

## **BUS PROGRAM INFORMATION**

### TRANSPORTATION HELP

For general transportation questions, please email transportation@sierracanyonschool.org.

For real-time bus information, please call First Student Dispatch at (310) 444-3232 and dial extension 1. Let the dispatcher know you are a parent calling from Sierra Canyon School and provide the bus route you are inquiring about.

\*\*Please note that we have added additional support in that each school day, someone from our transportation team will be in touch with First Student at 6:00 a.m. to check on the status of the routes. If a significant delay or change is imminent, this staff member will send out an email and Safe Stop notification to all affected families.

## **DRIVERS**

All drivers are required to hold a valid California Commercial Driver's License and School Bus Certificate. They must have a good driving record and participate in 40 hours of behind-the-wheel and classroom training. We take special care to ensure that our drivers use the utmost caution in driving your children, and we have complete confidence that our experienced drivers will ensure that riding a bus is the safest way to travel to school.

## **BUSES**

We maintain our buses so that they are always in excellent condition, and each bus holds a certificate of inspection issued by the CHP. Each Sierra Canyon route bus is equipped with seat belts and air conditioning. Drivers are required to do a maintenance and safety inspection of their buses each morning before they begin their routes to ensure the safety of all passengers.

# **ROUTE PROCEDURES**

Once you are registered into our Transportation program, you will receive bus information that includes the bus route numbers, and an approximate time of pick-up in the morning and drop-off in the afternoon. As it will take some time for everyone to adjust to the transportation systems, please be patient with the pick-up and drop-off times, they will become more precise after the first few weeks of school.

Please note that in the afternoon, your bus driver will drop the students off at each stop and IMMEDIATELY continue the route to the next stop. The bus will contact the Tumbleweed office if nobody is at the bus stop to pick up your child. If the office cannot get in touch with someone to pick up your child, the driver will proceed to the next stop with your child. We strongly recommend you have a parent or other authorized adult waiting for your child at the stop on time!

Please be patient! Although the routes are well planned, and the buses are maintained in top working order, unpredictable delays can happen. For instance, some routes take more time to complete than others; some children may need extra attention; or unexpected breakdowns and mechanical problems may occur. We thank you in advance for your understanding. If you miss the bus at your designated stop because you are running late, you may meet the bus at the next stop on the route.